



19 JANUARY 2017

# OPERATIONAL CIRCULAR

Insurance cover for Ford Kuga motor vehicles **Kuga**

Dear Intermediary

Ford Southern Africa recently advised that it would immediately recall its 1.6-litre Ecoboost Kuga sports utility vehicles (SUVs) following reports of these vehicles bursting into flames.

We will continue to provide cover for these vehicles as per the policy schedule. This means that the general policy condition of 'duty of care' still applies and clients should therefore take the necessary steps to ensure that their vehicles are inspected and declared safe as per the recall instructions by Ford.

If policyholders take the necessary steps, there will be no impact on either premiums or insurance cover (e.g. by way of exclusions). We shall continue to engage with Ford to obtain the assurance that it has taken the necessary steps to ensure that its vehicles are safe and we will keep you and our affected policyholders informed of any further developments and actions that may be required.

Please contact your relationship manager should you have any questions.

Regards

**Andrew Coutts**  
Head: Intermediated Distribution

## Versekeringsdekking vir Ford Kuga-voertuie

Beste Tussenganger

Ford Suider-Afrika het onlangs aangekondig dat hy onmiddellik sy 1.6 liter turbo Kuga sportnutsvoertuie (SUV's) gaan herroep ná berigte dat hierdie voertuie aan die brand geraak het.

Ons sal steeds voortgaan om dekking vir hierdie motors ooreenkomstig die polisopgawe te bied. Dit beteken dat die algemene sorgsaamheidsplig (*duty of care*) polisvoorwaarde steeds geld en dat kliënte dus die nodige stappe moet neem om te verseker dat hul voertuie volgens Ford se herroepingsopdragte geëvalueer word. Indien polishouers die nodige stappe doen, sal daar geen impak op hul premies en versekeringsdekking wees nie (bv. uitsluitings).

Ons sal verder met Ford skakel om die versekering te verkry dat hy die nodige stappe gedoen het om te verseker dat sy voertuie veilig is, en sal polishouers wat geraak word in kennis stel van enige verdere verwickelinge en optrede wat nodig mag wees.

Skakel asseblief jou verhoudingsbestuurder indien jy enige vrae het.

Groete

**Andrew Coutts**  
Hoof: Tussengangerdistribusie